



All our rates are in **FCFA excl. taxes** and are subject to change. According to the Ministerial Decree, all bank charges and commissions are subject to **VAT (19.25%)**.

Credit in account	Value Date	Availability
SYGMA Transfer	(D)+1	(D)
Transfer in compensation	(D)+1	(D)
Payment in Cash	(D)+1	(D)
Transfer	(D)+1	(D)
Discounted bill of X	(D)+1	(D)
Rem 0	(D)+2	(D)+2
Rem 0	(D)+1 month	(D)+1 month
Rem 0	In accordance with	Negotiable
Rem 0	In accordance with	Negotiable
Rem 0	(D)+1	(D)
AFG Cheque VD	(D)+1	
Debit in account		
CW, BT, CP	(D)+1	
Savings account Ops		
Debit Value date	(15 and 30)	D
Credit Value date	(1er and 30)	D

TERMS AND CONDITIONS FOR RETAIL BANKING

1- ACCOUNTS

1.1 Current Accounts for Individuals

Guaranteed Minimum Banking Service

Account opening	Free
Issuance of Bank Account Details	Free
Cash withdrawals at the institution's branches	Free
Withdrawal of banknotes from the cardholder's institution's ATMs	Free
Account-to-account transfers	Free
Payment by check	Free
Change of consumer identification details	Free
Checking your account at the institution's branches	Free
Issuance of a certificate of non-liability for fees per year and upon account closure	Free
Cash deposits at the institution's branches	Free
Issuance of cash withdrawal forms at the counter for the account holder	Free
Issuance of fifty check forms per year to the account holder	Free
Account maintenance	Free
Provision of a monthly account statement once a year, in paper form at the counter or electronically, depending on the consumer's choice	Free
Direct debit	Free
Electronic debit or credit notification	Free
Balance inquiries at the cardholder's bank ATMs	Free
Cashing checks drawn on a CEMAC bank	Free

Provision, once a year, in paper form at the counter or electronically, of a summary of fees and transactions not resulting from an order by the consumer, recorded on their account during the previous calendar year.

Opening employee accounts

Initial deposit into checking account

Individual traders	20,000
Self-employed individuals	10,000
Individual students	5,000
Employed individuals	Free

1.2 Interest-bearing accounts

1.2.1 Traditional savings account

Minimum deposit	25,000
Minimum balance required	20,000
Interest	2.45% per annum payable semi-annually

1.2.2 Atlantic Savings Plus Account

Minimum deposit	500,000
Interest	4.5% per annum payable semi-annually on balances of 2,500,000 CFA francs or more

Withdrawal fees	5,000 CFA francs per withdrawal
Individual traders	10,000 CFA francs or more
1.2.3 IRVM (Tax on Income from Securities)	16.5% on deposits over CFAF 50 million

1.2.4 Cash voucher

Term	Negotiable
Minimum amount	2.5 million
Interest	Negotiable

1.3 Operating conditions

1.3.1 Opening conditions

Account maintenance fees	Variable
Non-trading individuals	Free
Monthly statement	Free
Statement on request	1,000 CFA francs/page

1.3.2 Interest charges

Interest charges	TBB ≤ ID ≤ 16%
Commission on maximum overdraft	Free
Non-commercial individuals	Free
Individual traders	0.03

1.3.3 Commission on individual debit transactions

Non-business individuals	Free
Individual traders	0.025% Min. 3,000
Withdrawal by cashier's check	Free
Account closure	5,000
Account reactivation	Free

1.3.4 Force fees

Force fees	1% of the amount, max. 300,000
Card equipment fee (effective Aug 1, 2024)	5,000 excluding tax

2- BANKING PACKAGES

EASY Package	1,500 excl. tax/month
FUNCTIONARY Package	2,000 excl. tax/month
FUNCTIONARY PLUS Package	2,500 excl. tax/month

3- BANK CARDS

GIMAC CARD	1,500
GIMAC CIVIL SERVANT CARD	2,000
VISA CLASSIC CIVIL SERVANT PLUS	2,500
VISA CLASSIC PARTNER	2,500
VISA CLASSIC SELECT	4,000
VISA GOLD ELITE	10,000
VISA GOLD PRO	10,000
VISA PLATINUM	23,000
VISA INFINITE	33,000

3.1 Bank card transactions

Cash withdrawals from GIMAC ATMs	1% of the transaction amount, with a min. of 500 and a max. of 1,000
Cash withdrawals from ATMs out of CEMAC	3% min 3,000 (EUR, XOF) + 15% Markup (others USD...)

Online Payment, POS out of CEMAC

Reissue card Pin	2,500
AFG Bank customer balance requests at our ATMs	Free of charge
Balance request on GIMAC partner ATMs	100
PIN code reset fee	Free

Card blocking fee

Card blocking fee	5,000
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Fee for lifting a card block

Fee for lifting a card block	Free
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AFG Bank mini customer statement on our ATMs

AFG Bank mini customer statement on our ATMs	Free
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Mini statement on GIMAC partner ATMs

Mini statement on GIMAC partner ATMs	N/A
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Account-to-account transfer

Account-to-account transfer	Free
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Card destruction for failure to withdraw within 3 months

Card destruction for failure to withdraw within 3 months	5,000
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4- PREPAID CARDS

CNPS cash

- Subscription	500
- Loading fee	367
Monthly fees	Free

Other services on regional prepaid card

- Cash withdrawals at our ATMs	Free
- Cash withdrawals at GIMAC partner ATMs	Free
- Balance inquiries at our ATMs	Free
- Balance inquiries on GIMAC partner ATMs	100
- Fee for resetting your PIN (forgotten or lost)	Free

- Card blocking fee	5,000
- Fee for lifting a card block	Free
- Mini statement from our ATMs	Free
- Mini statement on GIMAC ATMs	N/A
- Account-to-account transfer	Free
- Card destruction for failure to withdraw within 3 months	5,000
- SYSTAG interbank transfer charges	3,000

5- Remote banking

AFG e-Bank	1,500 / month
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E-STATEMENT (excluding packages)

- Individuals: savings accounts	50
- Individuals: checking accounts	1,000
- AFB format (on request)	50,000 / month

BANK TO WALLET

- Balance inquiry	50
- Mini statement	50
ORANGE MONEY B2W/W2B	1%, capped at 1,000
B2W billing	1%, capped at 1,000
W2B transactions	Subject to the TELCO rate schedule

6- PAYMENT METHODS

6.1 Domestic payment methods

6.1.1 Checks

AFG Bank checks	Free
Discount commission	See advance on check
AFG Bank check value date	T+1

6.1.2 Transfers

Fixed collection fee	Free
Issuer's unpaid fees (insufficient funds, check stop payment, blocked account, non-compliant signature, and missing signature)	30,000
Letter of formal notice	10,000

6.1.3 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.4 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.5 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.6 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.7 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.8 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.9 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.10 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.11 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.12 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.13 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.14 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.15 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.16 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.17 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.18 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.19 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.20 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.21 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.22 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.23 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.24 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.25 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.26 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.27 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.28 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.29 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

6.1.30 Checks for colleagues

Destroying of checkbooks not collected after 3 months, 25 sheets	5,000
Destroying of checkbooks not collected after 3 months, 50 sheets	5,000

6.1.31 Checks for colleagues

Value date for checks from colleagues	D+2
Fixed collection fee	Free
Postage	Free
Non-standard check discount Colleague // to be reactivated - check with IT department	Free
Correspondence costs charged to the beneficiary	7,000

9- LOANS, FACILITIES, AND COMMITMENTS BY SIGNATURE

9.1- Loans and Advances

9.1.1- Credits

Application fees Loans for pensioners	Variable
Student loans	Variable
Application fees	Variable
Interest rate	Variable

Overdraft for individuals

Overdraft rate	Max 15
Overdraft setup and renewal	Variable
Overdraft application fees for pensioners	Variable
Establishment and renewal of overdraft facilities for pensioners	Variable

Advances on checks

Fees for advances on personal checks	20,000 CFA francs excluding tax
Fixed withdrawal fees	25,000
Fees for temporary overdrafts other than advances on checks for individuals	1%, min. 1,000 CFA francs
Loan maturity extension	0.5% per indivisible quarter, min. 25,000
Early repayment except for market financing	Varies from 0 to 2% of the outstanding principal
Late payment	Loan rate + 2% on the unpaid amount

9.1.2 Advances

Advance on pledged market	TBB +/- margin
Advance on cash certificates	TBB - 4.00% (TBB) 1st [6.00% 12.00% TBB - 12.00% to date

9.2 COMMITMENT BY SIGNATURE

Tax guarantees and bond obligations / year / individual quarter

Swift/Tulsa fees if outside Cameroon	10,000
Shipping costs (if required)	Actual price
Guarantee fee (per deed)	15,000
Personal guarantee	15,000
Mortgage & pledge of property, equipment, BDC	50,000 per asset or land title
Addendum	10,000
Release of guarantees	20,000
Certificate of non-liability	Free
Individual employees	Free
Mechanics	15,000
Proof of debt	15,000
Certificate of financial capacity for Visa (individuals)	50,000
Once per annum and during account closure	

10- LEGAL SERVICES

Guarantee promise (free deposit)	30,000
Release of seizure/Notice to third party holder/Account freeze: individuals	10,000
Banking prohibition	30,000
Lifting of banking ban	20,000
Seizure costs (precautionary, allocation/ATD): individuals	35,000
Authentication request (statement/deposit/certificate)	20,000

Interpretative comments initiated by the bank

Shipping costs (if required)	Actual price
Guarantee fee (per deed)	
Personal guarantee	15,000
Mortgage & pledge of property,	50,000 per asset and/or state